

Step 1 - Scan QR code and download Perfect Life app



Step 2 – Please click to get the login permit




Step 3 – Login

If you use WIFI, please refer to Step 3A.

If you use Cellular Data, please go to Step 3B.

If you have downloaded the app before, please go to Step 3C.

Step 3A –WIFI only, please follow ①-⑤ steps



The screenshot shows the login/register screen of the '完美人生' (Perfect Life) app. The screen includes a logo at the top, a title '登录/注册 (Login/Register)', and several input fields and buttons. Five blue callout boxes with white text and arrows point to specific elements on the screen:

- ① Fill out your mobile phone: Points to the '请输入手机号码 (Phone number)' input field.
- ② Click to get SMS PIN: Points to the '获取验证码 (Click)' button.
- ③ Fill out SMS PIN: Points to the '验证码 (SMS PIN)' input field.
- ④ Click here before login: Points to the checkbox for 'Please read and agree the 《Service agreement》 and 《Privacy policy》'.
- ⑤ Login: Points to the '登录 (Login)' button.

Step 4 – Link via your ID No.

Link

⇒ CN

Please link your policy of Cigna&CMB

Enjoy more insurance services

Passport 

① Click here to change ID

② Enter your ID No.

Please enter ID number

Your ID is needed for verification

③ Click here to register

Submit

Skip

Step 3 B – When connect Cellular Data (Mainland China phone number will be identified by our China TPA provider automatically)



Step 4 – Link via your ID No.

Link

⇒ CN

Please link your policy of Cigna&CMB

Enjoy more insurance services

Passport 

Please enter ID number

② Enter your ID No.

① Click here to change your ID type

Your ID is needed for verification

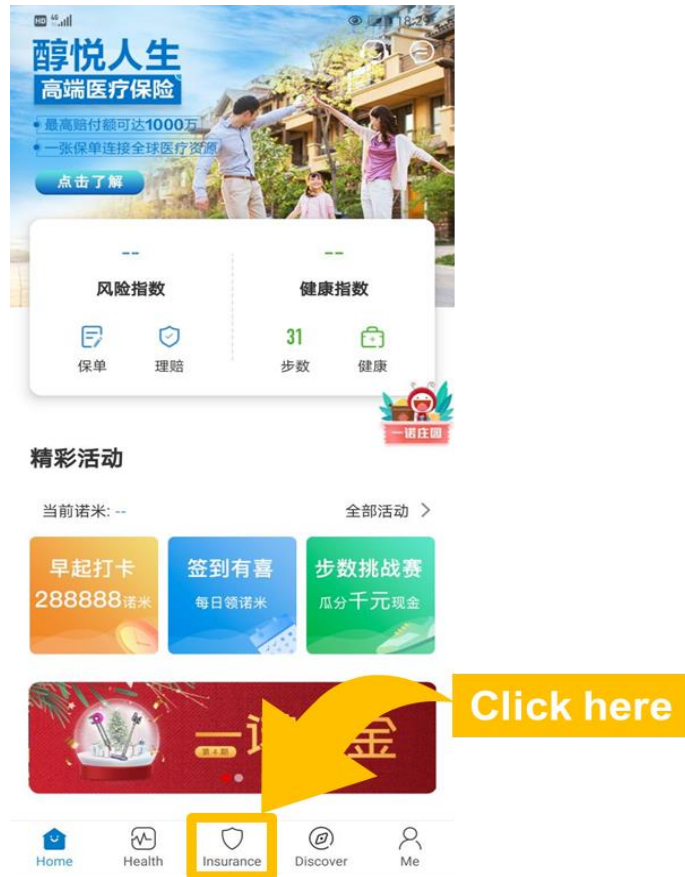
③ Click here to register

Submit

Skip

If you have downloaded the app before, you can still link your insurance policy by the following steps:

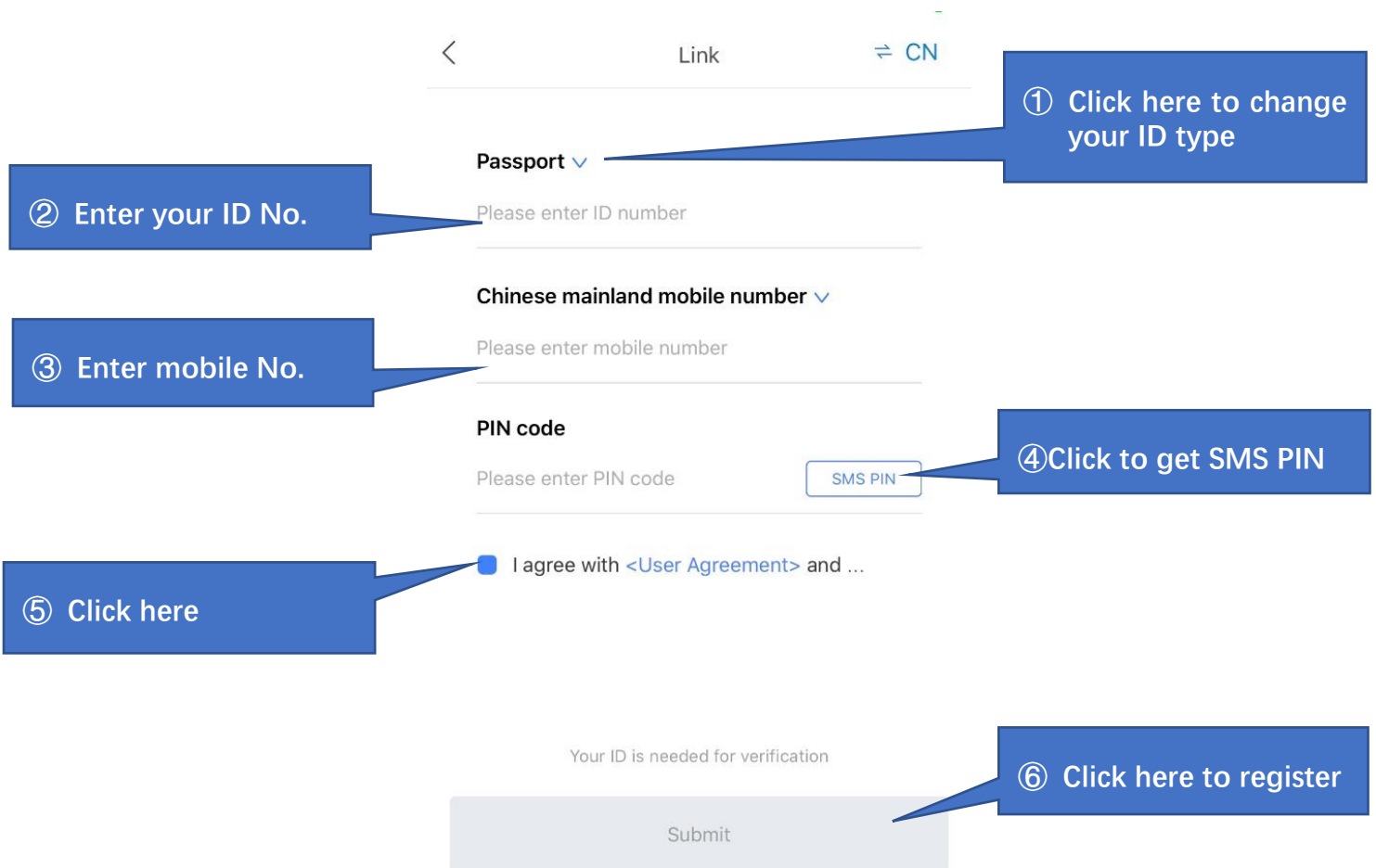
Step 3C – Click the “Insurance”



Step 4 – Link your insurance policy



Step 5 – Please enter ID number



The screenshot shows a mobile app interface for linking an ID. At the top, there is a navigation bar with a back arrow, the word "Link", and a "CN" icon. Below this, there are three main sections: "Passport", "Chinese mainland mobile number", and "PIN code".

- Passport:** A dropdown menu is set to "Passport". Below it is a text input field with the placeholder "Please enter ID number". A callout ② points to this field. A callout ① points to a small link icon next to the dropdown.
- Chinese mainland mobile number:** A dropdown menu is set to "Chinese mainland mobile number". Below it is a text input field with the placeholder "Please enter mobile number". A callout ③ points to this field.
- PIN code:** A text input field with the placeholder "Please enter PIN code". To its right is a button labeled "SMS PIN". A callout ④ points to this button.

Below the input fields, there is a checkbox with the text "I agree with <User Agreement> and ...". A callout ⑤ points to this checkbox.

At the bottom of the form, there is a message "Your ID is needed for verification" and a large grey "Submit" button. A callout ⑥ points to the "Submit" button.

Notes:

- If you are unable to link the policy, please send e-mail to Perfect.Life@cignacmb.com.
- For iOS phone, global users can download our app from the Apple App Store.
- For Android phone, our app is downloadable only in Mainland China App Store, but overseas users can download it by scanning the QR code.